

Customer Success Story

Washington D.C. Department of Health (DC DOH)

DC DOH is responsible for identifying health risks, educating the public about health outcomes, preventing and controlling diseases, promoting effective community collaboration, and optimizing equitable access to community resources across the District.



of Grant Staff & Recipients
350 Individuals



Volume of Grants
\$120 Million



Key Grant Programs
Ryan White HIV/AIDS
Supp. Nutrition for WIC

The Challenge



Lack of real-time reporting tools and structured data



Limited visibility into actual grant performance and outcomes



Numerous errors and inefficiencies due to manual business processes and paper-based forms



Fraud and waste given inability to effectively manage recipient risk

The GovGrants[®] Advantage

GovGrants is the City's Enterprise Grants Management System (EGMS). It manages all of DOH's disparate grant programs across multiple bureaus, all grants-related tasks, and all financial transactions in a single system. Since going live, DC DOH has seen the following benefits from using GovGrants:

- More than **90%** of tasks and assignments – both within DC DOH and among recipients - are completed on time thereby increasing grant compliance and organizational accountability.
- Grant managers have built **more than 50** canned reports to track sub-award status, recipient payment processing, and recipient risk.
- **95%+** reduction in audit findings since going live with GovGrants due to greater visibility and rule-based validations.